

Supply Chest

December 22, 2000

Navy Core Values: Honor, Courage, Commitment

Vol. 52 No. 14

Colts Neck det. opens its LSC

\$1K Donors lauded



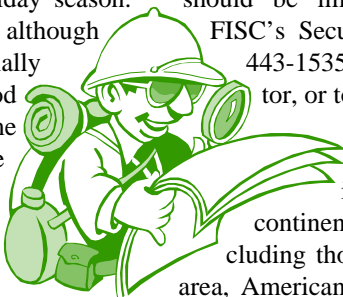
The FISC detachment at Weapons Station Earle, N.J. in Leonardo, recently cut the ribbon for its Logistics Support Center. Front row, left to right, are Ms. M.L. Mitchell; Detachment Officer-in-Charge, Lt. Cmdr. Len Martin; FISC CO, Capt. Bill Kowba; Earle Detachment Assistant Officer-in-Charge, Noel Malone-Zimms; Leading Chief, SKC Jim Davis; and Lt. Brian Taylor. In the back row (left to right) are Tom Parke and Sam Wetzel; USS SEATTLE Food Services Officer, Lt. j.g. Paul Melvey; USS SEATTLE's SKCS Paul Hoffman; and USS DETROIT Supply Officer, Capt. (Select) Robert Bidwell. (Photo by Bill Andrews, FISC Code 50)



Cmdr. Paul VanHoosen (left) from the Air Mobility Command terminal stands with Ms. Lucinda Chambers and Ms. Carol R. Elliot with their Eagle Club Award. Eagle donors are those whose contribution is for \$1,000. Another Eagle donor not pictured was Counsel's Mr. Benjamin Plotkin. FISC reached 105 percent of its 2000 CFC goal!

Don't be lured into false security during the holidays

A recent CINCLANTFLT message reminds all Hampton Roads area military and federal workers to "keep their guard up" during the holiday season. The message affirms that although the holiday season traditionally emphasizes peace and good will on earth, it is also a time when we as Americans are most vulnerable to those who would do us harm. Therefore, in keeping with the message's flavor, FISC senior management and the FISC security office want to ensure all Centerites – military, civilian, and contractors –



maintain a keen sense of increased security awareness during the holidays. Suspicious persons, objects and events should be immediately reported to FISC's Security Control Center at 443-1535, to the Security Director, or to the ADO, 443-1165.

While there is no current known specific, imminent threat to any continental U.S.-based units (including those in Hampton Roads) area, Americans cannot become complacent and assume they are immune to being potential terrorism targets. There are several significant dates associated

with the Moslem religious holiday of Ramadan, which began Nov. 27, and lasts until Dec. 26. Those dates include Dec. 13 (the 17th day of Ramadan), and the time between Dec. 23 and 24 (the 27th day of Ramadan). Radical fundamentalists have in the past chose these significant dates during which to conduct terrorist actions. We should remain vigilant throughout the holidays, but must pay particular attention to those significant dates. Meanwhile, Centerites should continue to wear badges at all times while in FISC spaces. Security relies upon Centerites to challenge anyone

(See Security on page 6)



Happy Holidays, and best wishes for the New Year!

From the Supply Chest and Public Affairs Office staff



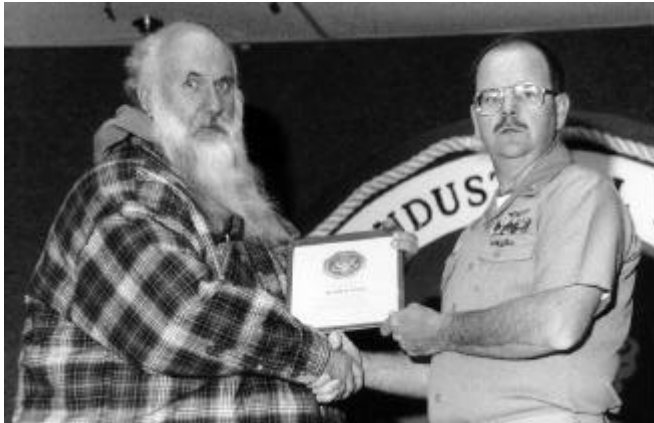
Bravo Zulu



Mr. James R. Wright is congratulated by FISC XO, Capt. Bob Howard, upon Mr. Wright's selection as FISC's 4th quarter Supervisor of the Quarter.



FISC's Lee Bradford receives his 30-year certificate recognizing his combined military and civilian federal service, from FISC XO, Capt. Bob Howard.



Mr. Alvin P. Soux receives his certificate recognizing his 30 years of federal service, from FISC Norfolk XO, Capt. Bob Howard.



PC2(SW) Damos L. Grogg from the Navy Regional Mail Center was recently awarded an Navy and Marine Corps Achievement Medal by FISC XO, Capt. Bob Howard.

Supply Chest

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Bravo Zulu



NAVTRANS' Commanding Officer, Capt. Robert J. Mundell, congratulates Mr. Chris Lauer upon his selection as NAVTRANS Employee of the Year.



NAVTRANS' Ms. Debbie Tighe is congratulated by NAVTRANS' Commanding Officer, Capt. Robert J. Mundell, upon Ms. Tighe's selection as NAVTRANS Employee of the Quarter.



DDNV Commander, Capt. Dick Trowbridge, awards Ms. Barbara Johnson her plaque after she was recently selected as the depot's wage grade Employee of the Quarter.



Ms. Sylvia R. Bell receives her plaque from FISC XO, Capt. Bob Howard, for Ms. Bell's selection as FISC general schedule Employee of the Quarter.



FISC's Work Team of the Quarter – FISC's Hazardous Material Management Team – poses with FISC's XO, Capt. Bob Howard. Team members are (alphabetically): Elmar Baker, Patricia Caldwell, Geraldine Dillard, Les Doggett, John Garcia, Michael Garris, Vivian Hardy, Craig Hughes, Garry Humphries, Gary McBride, and James Wright (division director).



The Defense Distribution Depot Norfolk Work Team of the Quarter is from the depot's Code P. They are (pictured above from left to right with Capt. Dick Trowbridge, DDNV Commander, at far left) Mildred Goodman, Cheryl Gaumont, Deborah Shannon, and Bill Sawyer. Another member of the winning team but who is not pictured is Willie Bethune.

Bravo Zulu



DDNV's Mr. Dexter Spence receives his plaque and congratulations from DDNV Commander, Capt. Dick Trowbridge, for Mr. Spence's selection as the depot's Work Team Leader of the Quarter.



Ms. Marilyn Carpenter receives her plaque and congratulations from DDNV Commander, Capt. Dick Trowbridge, in recognition of her recent selection as the depot's general schedule Employee of the Quarter.



Chief Petty Officer Charles Warthling, a gunner's mate and the warehouse supervisor for FISC's Special Material Supply Division, is reenlisted by FISC XO, Capt. Bob Howard. Chief Warthling reenlisted for three years, and will transfer to the guided missile destroyer USS RAMAGE (DDG 61)



Petty Officer 2nd Class Georgia T. Taylor was recently reenlisted by FISC's Medical and Dental Liaison Officer, Lt. Hyung Jackson, MSC. A storekeeper assigned to FISC's Customer Service Division (Code 105), Petty Officer Taylor has transferred to the USNS CONCORD. She had been at FISC since 1995.



Code 100's Lt. Cmdr. Chip DeClerck gives Lt. Roscoe Porter a photo of all five Norfolk-based aircraft carriers in port – the photo was signed by Lt. Porter's Code 105 co-workers and presented the day before his recent transfer to the COMNAVAIRLANT staff.



NAVTRANS recently selected its Work Team of the Quarter. They are (left to right) Bob Mason, Rich McLean, Curtis Elliot, Christina Barber, Jim Knight, Maureen Lewis, Shawn Canady, Lynne Ecker, Joe Hayes, Chris Lauer, and Rich Rice. Not pictured are Ron Black, Curtis Vaughan, Bill Lina, and Pat Freeman.

New Year, New Hope, New Resolutions



Centerites,

I wish you all a Merry Christmas and Happy New Year! As we approach 2001, I know that each of us and our loved ones look to new starts, goals, and hopes. As we turn the pages of the calendar, we tend to assess where we are and where we would like to be twelve months hence.

Collectively, we are all looking for something better over time. That "something better" varies based on our individual situations. Let me share with you the hopes I have for you and the various

members of the FISC Norfolk team in 2001.

For all Centerites – health, prosperity, peace, and productivity for you and your families.

For Facilities and the Front Office staff – A roof without leaks.

For PAO – Continued good communications efforts via the Supply Chest and other media.

For Small Business Office – Attainment of the mandated small business goals.

For Counsel – A perfect winning record in the field of litigation.

For Reserve Coordinator – More of those great "hit the deck running" reservists like last year.

For Comptroller – Real success with the Activity Based Costing template, SLACADA, BASS, and the other new tools.

For Business Operations – A visionary eBusiness team and vigorous inventory accuracy agenda.

For Information Technology – A smooth ride on the NMCI roller coaster and all the bits and bytes you can find.

For Customer Operations – Husbanding and Material Processing units reaching new levels of customer service.

For Acquisition – Overcoming the paperless metrics and SPS challenges.

For Material Operations – Winning the A-76 competition in the Household Goods and Ocean Terminal Divisions.

For Fuels – Maintaining the facilities upgrade momentum and avoiding any and all spills.

For Cheatham Annex – Good returns from all of the re-warehousing and partnering efforts.

For the Philly Det – Another run of creative and capable contracting of some of the Navy's most complex buys.

For the Washington Det – More of the same in impressively balancing the NDW and FISC missions.

For the Earle Det – Building on the expanded fleet focus while retaining the great base-wide responsiveness.

My best to all of you!

Capt. Bill Kowba

Commanding Officer



"OH - OH . . ."

It began as a couple of drips so trash cans were strategically placed to capture the droplets. Then it quickly got worse and finally Ms. Joann West and Ms. Becky Williams had to move. Executive administrative assistants to the commanding and executive officers, the two found themselves in the hallway outside of FISC's front office recently when a leaky roof soaked their carpet and desks. Heavy rains combined with ongoing roof repairs to building W-143 have created leaks in several places, but – thankfully – most do not result in eviction from the office! The roofing project will take several months, and may inconvenience some FISC and DDNV workers. Those workers experiencing problems should call the FISC Facilities Division (Code 44) trouble desk at 443-1111. The division apologizes in advance for any inconveniences experienced by W-143 occupants, but the roofing repairs are long overdue.

809 area code scam

Scam could cost you thousand\$

A new telephone scam is on the loose and it involves calling numbers with an area code of 809. While there are variations of this scam, the bottom line is if you are caught in it you could lose some big money.

The 809 area code is located in the British Virgin Islands (the Bahamas) and the prefix is a pay-per-call prefix, much like the 900 prefix in the U.S. However, the 809 prefix is outside of the U.S., and not covered by the same restrictions and laws governing American pay-per-call numbers, such as a caller being warned beforehand what the charges are on a pay-per-call dialing.

Additionally, and unlike in the U.S., the 809 number has no built-in period during which a caller can terminate his call before being charged. U.S. telephones also could have 900 prefix "blocking" features which would prevent such a call from being made, but the 809 prefix cannot be blocked. Everyone is advised to not respond to any e-mails, telephone calls, or Web pages which solicit or direct calls to an 809 area number.

One way the scam works is that someone leaves a message on an answering machine. The message can report (falsely) that a family member is ill or has been suddenly hospitalized; a family member has been arrested; a prize has been won, and so forth. The recipient of the message is then

prompted to immediately call the 809 number. With so many new, legitimate area codes being incorporated into the national telephone system, folks receiving the bogus 809 messages answer them

without forethought. Beware because the charges can reach as much as \$2,425.00 per minute. Those who do unwittingly make the call are often kept online with a recorded message, which extends the time a person remains on line and thus bumps up the charges. Some bills received by victims totaled more than \$24,000! The Washington, D.C., is one area where a number of people have fallen victim to this scam.

Telephone users are cautioned that any calls associated with the 809 area code are considered foreign calls, and billing will come from a foreign company. American telephone companies will pass the outrageous bills to customers, but because the bills are foreign, U.S. companies avoid involvement, making the caller liable for the charges and making it very difficult to resolve the problem. The foreign companies sending the billing will hold the caller liable for the bill, no matter how ridiculous it is.

Anyone contacted and told to call an 809-prefix number – or anyone who may have been victimized by this scam – should immediately contact the Verizon Fraud Prevention Center at 1-800-745-6989, or via the Web at www.bellatlantic.com/security/fraud/.

This is the last Supply Chest for year 2000

This edition of the *Supply Chest* will be the only one for December. There has traditionally been only one issue of the command newspaper during December because of holiday leave (even the Public Affairs staff takes time off!). There have been a lot of awards and events taking place during December, and hopefully the *Supply Chest* hasn't missed any of them.

The Public Affairs staff again reminds Centerites that submissions are welcome and sought. Submit material on floppy disc or via e-mail. Story ideas are also welcome. If you have any questions, contact Bob Anderson at 443-1013 or Fred Klinkenberger at 443-1014.

The deadline for the next edition of the *Supply Chest* will be at noon on Friday, Dec. 29, for the issue which will hit the streets on Friday, Jan. 5.

Happy Holidays to all, and we'll see you next year!

Security

(continued from page 1)

not wearing a badge and ensure he or she actually belongs in the area. If someone refuses to cooperate and display a badge, please notify a supervisor or the Security Control Center immediately. Remember, FISC Security relies upon everyone to keep personnel and facilities secure.

"Security is Everyone's Business" is an old, but still appropriate, slogan. The FISC Security staff may be relatively small, but Centerites serve as a "force multiplier," as witnessed during recent threat condition ALPHA actions following the attack against the destroyer USS COLE on Oct. 12.

Again, FISC Security would like to extend a warm "Thank You," and a tip of the security hat, to all Centerites. We want to ensure everyone has a festive holiday season while remaining safe and secure.

Parking lot to W-143 shuttle bus schedule is revised

There is now a new schedule for shuttle bus runs between building W-143 and the Orange/Y/Z parking lots. Changes were necessary to cover the variety of staggered working hours between 6 a.m. and 5 p.m. If you have any questions or problems with the new shuttle schedule, or with bus service in general, contact the FISC Facilities office at 443-1111. Please post the schedules in a conspicuous area in your department or division so it can be seen by all hands.

Mornings

1st bus begins at 5 a.m.
2nd bus begins at 6 a.m.
buses then run until 8 a.m. at about 15-minute intervals

Afternoons

1st bus begins at 2:30 p.m.
2nd bus begins at 3:30 p.m.
1st bus stops running at 5:30 p.m.
2nd bus stops running at 6:30 p.m.

What do you know about these holiday traditions?

Origin of tree ornaments

Glass Christmas tree ornaments were invented in the mid-19th century by glassblowers in Lauscha, a city in the German state of Thuringia. The silver-lined ornaments represented the apples, nuts, fruits, and bulbs that had served as traditional tree decorations for more than 200 years. The glittering objects came to America in 1880, when F. W. Woolworth started selling Lauschan glass ornaments in his shop in Pennsylvania.

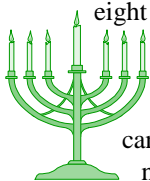


The History of Gingerbread

The first known recipe for gingerbread dates back to ancient Rome. By the end of the 11th century, gingerbread had spread throughout western Europe and was considered a special treat at village fairs. Germany has the oldest tradition of making flat gingerbread in a range of shapes – people, animals, hearts, or flowers. During the Middle Ages, an unmarried woman supposedly had to eat a gingerbread “husband” at a fair before she could find a real one. In the 17th century, Nuremberg became known as the gingerbread capital of the world. It produced the delicacy in very elaborate shapes. By the 19th century, these included “witches’ houses,” inspired by the fairy tale “Hansel and Gretel.” Today, people worldwide enjoy gingerbread as cakes, crisp cookies (or snaps), and dark squares of loaf bread served with lemon sauce or whipped cream.

The Story of the Menorah

Hanukkah celebrates the victory of the Hebrew Maccabees over the Greek-Syrian ruler Antiochus about 2,200 years ago. When rededicating their temple in Jerusalem, the Israelites had only enough lamp oil to burn for one day, yet miraculously the oil burned for eight days. In commemoration, the Jews light nine candles set in a candelabrum called a menorah. Each candle represents one of the nights. The ninth, a



“shammes” (servant), is centered above the other holders. On the first night of Hanukkah, one candle is lit with the shammes candle and placed on the far right after blessings are said; the candles are allowed to burn themselves out. Each night, another candle is added from right to left (the order in which Hebrew is read).

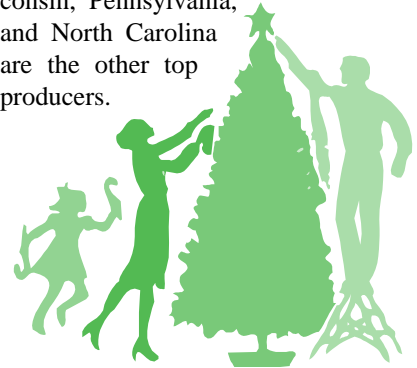
Christmas Tree Facts

According to the National Christmas Tree Association, 80 percent of the households in the United States put up a tree and 55 percent of these prefer the artificial kind. In North America, more than 15,000 Christmas tree growers plant a total of one million acres.

It takes an average of seven years to grow a tree to the standard retail sale

height of six feet. The best selling varieties are balsam fir, Douglas fir, Fraser fir, Scotch pine, Virginia pine, and white pine.

Oregon is the leading producer; it harvested 8.6 million trees in 1998. California, Michigan, Washington, Wisconsin, Pennsylvania, and North Carolina are the other top producers.



FISC workers give from the heart

Ten workers from the Fleet and Industrial Supply Center, Norfolk, Ocean Terminal Division are well aware of what it means to give, since they recently helped a Norfolk Naval Station Public Works Department worker by donating leave and money for the individual’s medical emergency.

The 10 FISC workers were Samuel E. Bailey (block and bracer); Rodney Bland and George E. Brackett (both riggers); Jerry E. Jackson (block and bracer leader); Bobby R. Scarborough (crane, rigger, and block and bracer supervisor); Charlie E. Simpson Jr. (block and bracer); Haywood Smith (rigger); Aubrey Toxey (stevedore supervisor), Leroy Twine (block and bracer); and Nathaniel Speller (rigger).

The worker to whom the men donated leave and money was Public Works’ James F. Jennette, who has had several operations recently and whose leave was all used up. The Ocean Terminal workers donated a total of 172 hours of annual leave (that’s more than a month’s leave!) and money.

Indeed, when seeing a fellow worker in need, civil servants do help to take care of their own.



Reserve unit COs gather at FISC

Fleet and Industrial Supply Center, Norfolk recently hosted the annual Naval Reserve, FISC Norfolk Unit Commanding Officer's Conference. Co-chaired by Capt. Gary Lovgren, FISC Norfolk Reserve Coordinator, and Capt. Ray English, NR FISC Norfolk Headquarters 107 unit Commanding Officer. The day-long event consisted of numerous discussions and presentations and addressed topics as leadership principles, contributory support reporting metrics, integration of Reservists into FISC Norfolk's Logistics Support Center, the upcoming Supply Corps Workshop, FSSG Shore North Vision/SR-21, and FISC Norfolk fiscal year 2001 objectives and targets. The Naval Reserve unit commanding officers also attended the FISC commanding officer's weekly meeting, during which Capt. Bill Kowba, FISC Norfolk CO, briefed them about his recent NAVSUP brief.

FISC's Customer Operations Department Director, Capt. Phil Pfeil, also gave an interesting overview of the recently opened FISC Logistics Support Center (LSC). During a breakout session, the unit commanding officers brainstormed on awards, training needs, professional development, training plans, retention, and reserve center interface.

USNR commanding officers attending the conference were Cmdr. Jerry Squatrito, NR FISC Det. 104; Cmdr. Tom Dalpini, NR FISC Det 106; Lt. Cmdr. Kelly White, NR FISC Det 206; Cmdr. Al Szekretar, NR FISC Det 207; Cmdr. Kim Pooler, NR FISC Det 306; and Cmdr. Charles Dolan, NR FISC Det 407. Many unit executive officers and senior enlisted personnel also attended.

Since this was a first meeting for some of the newly selected commanding officers, it provided an opportunity for them to view first-hand the FISC during a daily working routine, and they gained an appreciation for how their reservists contribute to the center's operation.



Various FISC Naval Reserve Unit commanding officers are gathered around the table during the recent conference held at the center. For some of the C.O.s, it was their first opportunity to view and discuss center operations and how to best integrate their Naval Reservists into the Fleet and Industrial Supply Center.

Personal Property Office has new telephone system and numbers

The Consolidated Personal Property Shipping Office in Norfolk has a new telephone system and new numbers, including a toll-free number. The new numbers are listed below and are effective immediately. The DSN prefix for the office is 646.

The new toll-free number –
1-877-619-8596

FAX for admin – **1-757-443-3737**

Regular office number – **1-757-443-3700**

When calling the regular office number, your main menu prompts will give you access to the following:

- 1 – General information, office hours, and directions
- 2 – Scheduling appointments (for counseling), checking on a mailed-in, or faxed-in application, or information about a loss/damage claim
- 3 – For outbound shipments, local moves, and non-temporary storage
- 4 – For inbound shipments and Quality Control
- 5 – For administration
- 6 – To reach someone whose five-digit extension is known
- 7 – Not used at this time
- 8 – Repeat the above options

Gates are closed

Because of the anticipated reduced traffic and manpower during the holiday stand-down period, Naval Station Norfolk gates 1, 3, 6, 10, and 22 will all be closed from Dec. 15 until Jan. 8, 2001.

The effect upon Naval Station traffic is expected to be minimal, but anyone who regularly uses any of the closed gates should adjust their commuting times accordingly.

The next next deadline for Supply Chest inputs is at noon on Friday, Dec. 29, 2000 for the Jan. 5, 2001, edition. Questions? Call 443-1013/1014